Public Works Committee
June 3, 2013

Public Works Department
Operations Division

Waste Collection System

Providing services that bring our City to life!
Waste History

Our Business is picking up…
Over 80% of household waste can be diverted through curbside programs.
Waste Collection Services (2013-2020)

- **Green Cart**
  - Weekly unlimited

- **Yard Waste**
  - Weekly unlimited

- **Garbage**
  - 1 container, plus trash tag system

- **Bulk Waste**
  - Weekly Call-In

- **Fibers**

- **Recycling Containers**

- **Weekly Organic Waste collection**
  - 50% City / 50% Contracted

- **Weekly Leaf & Yard Waste collection**
  - 50% City / 50% Contracted

- **Weekly Garbage collection**
  - 50% City / 50% Contracted

- **Weekly Bulk Waste collection**
  - 50% City / 50% Contracted

- **Weekly Two-Stream Recycling Collection**
  - 100% Contracted

**Other services:**
1. Front-End Garbage Bin Collection – 100% Contracted
2. Front-End Recyclable Fibers Collection – 100% Contracted

---

Operations Division – Waste Collection Section
Waste Diverted (2013)

- Slight increase in recyclable materials diverted (Jan-Apr 2013)
- Decrease in organic materials diverted (Jan-Apr 2013)
Waste Disposed (2013)

- Increased waste disposed (Jan-Apr 2013) resulting from enhanced service levels
- Residential bulk waste bookings:
  - Jan-Apr 2012 = 7600
  - Jan-Apr 2013 = 11500

Waste Disposed (tonnes)

Jan-Apr 2012: 21120
Jan-Apr 2013: 22050

Garbage & Bulk Waste Tonnage
Trash Tag System

• As of April 1, 2013, introduced trash tag system in lieu of amnesty weeks
• Trash tags provide increased flexibility to set out extra garbage during any week
• 12 trash tags included with Garbage/Recycling Guide
• Trash tag requests for additional 14 tags (up to mid-May):
  ➢ 950 (Phone/in-person)
  ➢ 1500 (on-line form)
• GIC Report (12-005): Council follow-up report by Aug. 2014 on the performance of the garbage tag system
Special Consideration Policy

• Increased container limit for unique circumstances:
  ➢ Medical conditions
  ➢ Families with two children under 4 years
  ➢ Home daycares
  ➢ Agricultural properties

• Application process via City’s website or mail-in
• Applications can be renewed on an annual basis
• Approved properties receive 104 trash tags

<table>
<thead>
<tr>
<th># Approved Applicants</th>
<th>Year</th>
</tr>
</thead>
<tbody>
<tr>
<td>1000</td>
<td>2009</td>
</tr>
<tr>
<td>1170</td>
<td>2010</td>
</tr>
<tr>
<td>890</td>
<td>2011</td>
</tr>
<tr>
<td>880</td>
<td>2012</td>
</tr>
<tr>
<td>1240</td>
<td>2013 (Apr)</td>
</tr>
</tbody>
</table>

Operations Division – Waste Collection Section
Waste Diversion Containers

**Green Carts**

- Introduce smaller green carts for residential properties (40 litres)
- Continue with large green carts for multi-residential, commercial, and municipal facilities (120 litres)

**Blue Boxes**

- Introduce larger sized blue box (83 litres)
- Residents can use their own larger sized containers with lids (up to 135 litres)
Downtown Cleanliness Program

• Services Provided:
  ➢ Manual litter collection (daily)
  ➢ Emptying litter and public space containers (twice daily)
  ➢ Servicing cigarette receptacles (as required)
  ➢ Sidewalk power-sweeping (circuit of once per week)
  ➢ Sidewalk power-washing (twice per year, plus hot spots)
  ➢ Maintenance of poster kiosks (once per month)
  ➢ Curbside waste collection (daily)
  ➢ Roadway mechanical sweeping (Roads – nightly)
  ➢ Road & sidewalk maintenance (Roads – Staff patrolled and on complaint basis)
Thank you

City of Hamilton
Operations Division
Public Works Department
905-546-CITY (2489)
www.hamilton.ca/waste
wastemanagement@hamilton.ca