THE ADVISORY COMMITTEE FOR PERSONS WITH DISABILITIES PRESENTS REPORT 10-001 AND RESPECTFULLY RECOMMENDS:

1. Signage at City Hall (Item 5.1(a))

(a) That the signage for the City Hall Renovations to be more accessible, according to the Clear Print Accessibility Guidelines and the Barrier-Free Design Guidelines, with consideration of providing accessibility to everyone;

(b) That glass doors meet the Barrier-Free Design Guidelines irrespective of the Heritage Designations of City Hall, as this is a safety and accessibility issue.

(c) That, as it is important to have signs showing where people can and cannot go, signage be placed at all accessible entrances, exits, ramps and stairwells.

(d) That, as soon as possible and prior to any final decision-making respecting signage at City Hall, the Advisory Committee for Persons
with Disabilities review the designated Project Manager’s report respecting the resolution of interior and exterior signage issues.

2. Buildings and Renovations (Item 5.1(a))

That, for anything built or renovated, the Advisory Committee for Persons with Disabilities be part of the planning/project process from the beginning.

3. Accessible Transportation (Item 5.2(a))

(a) That whereas in the future, demand will increase for accessible transportation services; the Advisory Committee for Persons with Disabilities advises Council that it has concerns regarding the availability of resources for Accessible Transportation Services (ATS), including DARTS, required so that persons with disabilities have access to accessible transportation required to meet their daily needs for work, school and health care;

(b) That staff be directed to bring a report back to Committee of the Whole by early fall 2010 investigating other transportation service delivery models to ensure that persons with disabilities are guaranteed 100% trip service.

4. Request from Marlene Thomas for Reinstatement on the Advisory Committee for Persons with Disabilities (Item 6.4)

That Marlene Thomas be reinstated as a member of the Advisory Committee for Persons with Disabilities for the 2006 to 2010 term of Council or until such time as a successor is appointed by Council.

FOR THE INFORMATION OF COMMITTEE:

(a) SUBCOMMITTEE UPDATES (Item 5)

(i) Built Environment Subcommittee update from the meeting held on November 19, 2009 (Item 5.1)

(A) Recommendations/Reports for Approval

Maxine Carter distributed the report to Committee. Darlene Burkett provided an overview of the report.
(i) **Signage at City Hall**

Committee passed the following amendment:

That part (c) of the recommendation respecting signage for City Hall be amended by adding “it is important to have signs showing where people can and cannot go” after “That”, to read as follows:

“(c) That, as it is important to have signs showing where people can and cannot go, signage be placed at all accessible entrances, exits, ramps and stairwells.”

Some discussion ensued, including but not limited to the following:

- The frame and the glass doors should meet the Barrier-Free Design Guidelines so that people know where the door is.
- The Barrier-Free Design Guidelines are not prescriptive, so the architects are to do research and look for the best samples. This provides them with some options.
- A review of the final report will show whether the changes are acceptable.
- Signage includes tactile and Braille
- The architect plans on putting the outdoor signage where you cannot go, but the signage should be proactive and tell people where they can go.
- In the back of City Hall towards Bay Street, there is a ramp on which the sign will be placed at the bottom of the ramp letting people know that there is no access to another nearby ramp; the sign should be placed at the top of the ramp.

Committee requested that a previous motion respecting the glass decals be provided to the consultants.

(ii) **Buildings and Renovations**

Committee discussed whether “anything built or renovated” should be further clarified. Committee agreed to leave the wording as is.
(B) Minutes of Previous Meeting – For Information

The minutes of the November 16, 2009 meeting of the Built Environment Subcommittee were received for information.

(ii) Transportation Subcommittee update from the meeting held on November 24, 2009 (Item 5.2)

(A) Recommendations/Reports for Approval

Aznive Mallet provided an overview of the report.

Recommendation (i) of the Transportation Subcommittee Report was amended by adding recommendation (b) as follows:

“(b) Request that Council direct staff to come back with a report to investigate other transportation service delivery models to ensure that persons with disabilities are guaranteed 100% trip service and that the report be provided by early fall.”

Some discussion ensued, including but not limited to the following:

• Committee members described individual difficulties accessing accessible transportation.
• 30% of trips are on demand and 95% of trips are accommodated; the percentages and definitions are based on a human rights case from several years ago.
• Sometimes a particular trip is not available so a trip to an alternate destination will be offered. If the person requiring transportation declines the ride, it is still considered to be part of the 95% that are accommodated.

The Chair advised that those with ideas respecting subscription rides can e-mail Aznive Mallet, who will bring forward those ideas to the next Transportation Subcommittee meeting.

(B) Minutes of Previous Meeting – For Information

The minutes of the October 27, 2009 meeting of the Transportation Subcommittee were received for information.
Respectfully submitted,

Tim Nolan, Chair
Advisory Committee for Persons with Disabilities

Mary-Ann Meyer
Legislative Assistant
November 10, 2009