Present: Councillors J. Farr (Chair), C. Collins
K. Drewitt (Vice Chair), T. Mines, J. Hawker, M. Pocius,
M. Platts, S. Braithwaite

Also Present: B. Shynal, Director Operations, Operations and Waste Management
L. Browett, Business Analyst, Urban Renewal
E. Devries, Program Co-ordinator BIA’s, Waterfront Development
K. Barnett, Community Liaison Co-ordinator
S. Rastin, Hamilton Police Service
J. Turner, Hamilton Police Service
A. Grozelle, Legislative Co-ordinator

THE TASK FORCE ON CLEANLINESS AND SECURITY IN THE DOWNTOWN CORE PRESENTS REPORT 12-001 AND RESPECTUFLLY RECOMMENDS:

1. Correspondence requesting additional “Post-It” locations (Item 5.5)

That staff be directed to monitor postering in the following areas to determine if they would be suitable locations for installations of poster kiosks at the conclusion of the current pilot project:

(a) King Street and Queen Street
(b) King Street and Hess Street
(c) Augusta Street and Hughson Street
2. Eyes on the Street (Added Item 5.6)

   (a) That Information Services, Licensing and Public Works staff be directed to prepare a joint report to the Task Force on Cleanliness and Security in the Downtown Core, respecting the feasibility of utilizing new technologies to hasten graffiti reporting and remediation;

   (b) That staff be directed to include discussions with Business Improvement Areas as part of the relevant consultations of their report.

FOR THE INFORMATION OF COMMITTEE:

   (a) CHANGES TO THE AGENDA (Item 2)

   The Clerk advised of the following changes to the agenda:

   4.3 Update respecting Downtown Street Cleaning

   5.6 Eye’s on the Street Update

   The agenda was approved as amended.

   (b) APPROVAL OF MINUTES (Item 3)

   (i) December 15, 2011 (Item 3.1)

   Chair Farr requested the Committee Clerk invite Kim Walker of the Hamilton Police Service to attend the next meeting of the Task Force to talk about the positive work being done by the Social Navigator program.

   The Minutes of the December 15, 2011 meeting were adopted as presented.

   (c) PRESENTATIONS (Item 4)

   (i) Downtown Hamilton Cleanliness Program Improvements (Ward 2) (OWM1207)(Item 4.1)

   Bryan Shynal, Director of Operations, Operations and Waste Management addressed the Task Force.

   Mr. Shynal discussed Information update OWM12007 and indicated that increased services have been added through; the pilot project on poster
kiosks, increased tree pit repairs, increased pressure washing, and including weed control in this year's maintenance contract.

Committee members discussed thorough-fares that require greater power washing, discussed specific alleyways that pose regular problems.

Committee members discussed the pilot program on poster kiosks. Staff clarified that the posters are cleaned off from the kiosks the start of every month. Committee members discussed the requirements to expand the pilot program as it is a BIA specific pilot. There was some discussion on moving a kiosk from King William Street and Ferguson Street to Wellington Street and King Street. Committee members also suggested that staff investigate if anything be done to eliminate people posting multiple posters for the same event on a kiosk.

Committee members discussed the amount of street sweeping done from April to November. Staff indicated that every street sweeping is done every year at least twice a year, put in high demand areas it can be five or six times.

The update respecting the Downtown Hamilton Cleanliness Program Improvements was received.

(ii) **CCTVC System Downtown Hamilton (no copy) (Item 4.2)**

Inspector Rastin of the Hamilton Police Service discussed the new CCTV system that has been up and running for the last two to three weeks. He expressed his desire to get a mobile camera to position in high graffiti areas. Inspector Rastin discussed the work with the privacy commissioner and the related requirements for regular deletion of files as well ensuring that camera feeds are secure. He suggested including an allowance for camera installations under the façade replacement grants program.

Committee members discussed the installation costs and the requirements for CCTV cameras. Inspector Rastin indicated that because of privacy issues they have to use hard lines to relay the feeds to the system and this can add costs.

Committee member asked if a business or BIA could donate funds if they wished to have Police install a CCTV camera in their area. Inspector Rastin indicated that they would be willing to look at expanding their CCTV system to hot spots and would welcome funding.

Inspector Rastin, discussed the Social Navigator program and provided an overview of the initial success the program is feeling. He also discussed the Koney event in which the police were planning for a large event which
did not materialize. He discussed the level of preparedness of the Hamilton Police Service in case there was a large group of people attended. Officer Turner discussed the Social media and how it was used to monitor this event for the weeks leading up to it.

The update respecting the CCTV System in Downtown Hamilton, was received.

(iii) **Update respecting Downtown Street Cleaning (no copy)(Added Item 4.3)**

Danny Thomas addressed the committee respecting Downtown Street Cleaning.

Mr. Thomas discussed his work as a ground level worker in street cleaning in Downtown Hamilton. He outlined how he was consulted by his superiors on his requirements for a new street cleaner. He discussed the advantages of the new street sweeping machine. Mr. Thomas discussed the problems with stamped concrete as it creates crevices that cigarette butts get caught in.

Committee members asked about the difficulties of the getting close to trees, buildings. Mr. Thomas indicated that the gravel around trees can create an issue and unfortunately that area is often used as an ash tray. Mr. Thomas discussed how snow plowing can often spread a lot of the gravel around trees on the sidewalk.

Committee members asked if there was a mechanism for him to report any trip hazards or other issues that he encounters. Mr. Thomas indicated that he does report trip hazards and low branches. B. Shynal added that there is a budgetary enhancement this year for make ‘safe works’ to address issues where sidewalk trips and falls may occur more promptly.

The update respecting Downtown Street Cleaning was received.

(d) **DISCUSSION ITEMS (Item 5)**

(i) **Street Cleaner Review Update (no copy) (Item 5.1)**

The update respecting the Street Cleaner Review was received.

(ii) **Ferguson Avenue Sign Update (no copy) (Item 5.2)**

Chair Farr indicated the Ferguson Avenue sign will be repaired within the week.

**General Issues Committee – May 16, 2012**
The update respecting the Ferguson Avenue Sign was received.

(iii) Smoking Ban in Parks Update (no copy) (Item 5.3)

There was some discussion on the Smoking Ban in Parks. Task Force members requested the Committee Clerk email members the Board of Health Report on this issue.

The update respecting the Smoking Ban in Parks was received.

(iv) Tree Pit Restoration Update (Item 5.4)

Bryan Shynal, Director of Operations, Operations and Waste Management addressed this matter through his presentation on item 4.1, Downtown Hamilton Cleanliness Program Improvements.

The update respecting the Tree Pit Restoration Update was received.

(v) Correspondence requesting additional “Post-It” locations (Ward 2) (Item 5.5)

For disposition on this matter refer to Item 1.

(vi) Eyes on the Street (Added Item 5.6)

John Hawker discussed the ‘Eyes on the Street’ system used in Pickering in which municipal workers are encouraged to report cleanliness issues. He indicated the service also encourages online contributions from the public to get input on issues that need to be addressed.

Committee members discussed providing a mobile technology option to the public to streamline the ability to address issues such as graffiti. There was some discussion on ‘apps’ that can be used to take a photo of graffiti, plot it on a map, and notify municipal authorities. Committee members discussed the possibility of providing this type of ‘app’ to the public.

For disposition on this matter refer to Item 2.
(e) OTHER BUSINESS / GENERAL INFORMATION (Item 6)

(i) Invitation Director, Housing Services Division (Added Item 6.1)

Task Force members requested that the Committee Clerk invite Gillian Hendry Director, Housing Services Division to attend a future meeting to speak to the work being done by her division to provide services in the Downtown Core.

(ii) Night in the Village (Added Item 6.2)

Susan Braithwaite discussed the event going the first Friday night of every month. She discussed the International Village BIA’s hopes and vision behind this event. She indicated that interviews of buskers and musicians for the event have already begun.

(iii) Methadone Clinic (Added Item 6.3)

Terri Mines indicated that the Security guard hired at the methadone clinic next to Treble Hall has been a huge benefit. She indicated that there is a possible tenant looking at the Treble hall location which could be positive. She discussed that they are currently an RFPing for a mural into be painted in the adjoining alleyway.

(iv) Walkabout 2012 (Added Item 6.4)

Terri Mines discussed having a walkabout this summer and suggested having it on James Street. Task Force members discussed holding a walkabout and decided to proceed with arrangements to do so in May.

(v) Art Display - Vacant or Unused Spaces (Added Item 6.5)

Committee members discussed using the windows of vacant businesses to promote art or attract business. Chair Farr requested that staff provide an update to the next Task Force meeting of the feasibility of reaching out to vacant properties.

(vi) Cigarette receptacles (Added Item 6.6)

Kathy Drewitt, indicated that there have been improvements in cigarette receptacle technology and she would like to see staff look into this prior to their next ordering cycle.
(f) ADJOURNMENT

There being no further business the meeting adjourned at 4:03 p.m.

Councillor J. Farr, Chair
Task Force on Cleanliness
and Security in the
Downtown Core

Andy Grozelle
Legislative Co-ordinator
April 26, 2012