**Vision:** To be the best place in Canada to raise a child, promote innovation, engage citizens and provide diverse economic opportunities.

**Values:** Honesty, Accountability, Innovation, Leadership, Respect, Excellence, Teamwork

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<tr>
<th>TO:</th>
<th>Chair and Members Emergency &amp; Community Services Committee</th>
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<td>WARD(S) AFFECTED:</td>
<td>CITY WIDE</td>
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<td>COMMITTEE DATE:</td>
<td>May 5, 2010</td>
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<tr>
<td>SUBJECT/REPORT NO:</td>
<td>Community Services Supports Volunteer Involvement CS10053 (City Wide)</td>
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<tr>
<td>SUBMITTED BY:</td>
<td>Joe-Anne Priel General Manager, Community Services Department</td>
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<tr>
<td>PREPARED BY:</td>
<td>Emanuela Gennaccaro Ducharme (905) 546-2424, ext. 7552</td>
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<td>SIGNATURE:</td>
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**Council Direction:**

Not applicable.

**Information:**

The Community Services Department acknowledges that volunteers are a vital human resource. Volunteers contribute to the effective delivery of municipal programs and services as well as help build a sense of community pride and ownership. They are a valuable and integral community resource.

Currently, over 1,200 volunteers are involved in a wide range of activities that enhance programs and services offered by the Community Services Department. Over 40 staff are involved with coordination of these valuable volunteer resources within their program areas.

**Ontario Volunteer Service Awards**

This year, the Community Services Department made a coordinated effort to participate in the Ontario Government’s annual volunteer recognition program through the Volunteer Service Awards nomination process which closed on January 25, 2010. These annual awards ceremonies are a wonderful opportunity to recognize volunteers for their contributions and it ensures that these individuals receive the recognition they deserve for their dedicated volunteer service.
The following Community Services’ programs submitted nominations to acknowledge the following individual volunteers for this year’s Ontario Volunteer Service Awards Ceremonies, which were hosted April 28 and April 29:

- **Ancaster Achievement Centre, Recreation [Staff Lead: Wilma Groen]**
  - Nell Konkin
  - Al Gordon
  - Doreen Eustace
  - Margo Moor
  - Margot Bailey

- **Fieldcote Museum, Culture [Staff Lead: Lois Corey]**
  - Peter Cheyne
  - Christine Lei
  - Sheila Finnimore
  - Mavis Baker
  - Arpine Morris
  - Nell Konkin

- **Macassa Lodge [Staff Lead: Lisa Campisano]**
  - Robert Bock
  - Hiroko Fukumoto
  - Nan Summerhayes
  - Kay Prudence
  - Sharon Beadle
  - Wendy Taylor
  - Xylene McBean [Youth]

- **Sport Development, Recreation [Staff Lead: Greg Maychak]**
  - Frank Duffy

- **Wentworth Lodge [Staff Lead: June Hannah-Cook]**
  - Norma Martin
  - Fay Feunekes
  - Sharon Blakely
  - Karen Behncke
  - Lucy Hu [Youth]

**Second Annual Hamilton Timeraiser Event**

In an effort to recruit and select volunteers from a broad range of backgrounds, the Community Services Department applied for and was chosen to participate in the Second Annual Hamilton Timeraiser Event, held on Thursday, April 22nd at the McMaster Innovation Park. This community event attracted approximately 150 people,
mostly young professionals in their twenties and thirties, who were interested in engaging and giving to their community through volunteering. This was a great opportunity as it supported community organizations in recruiting volunteers in a new way and in turn gave programs the opportunity to access the incredible talent and skills of the event’s attendees.

This event was part volunteer fair, part silent art auction and part night on the town. The silent art auction portion of the evening had a twist - instead of bidding money, participants bid volunteer time to charitable organizations that need their skills and energy. Once the volunteer has successfully completed his/her pledge over the next 12 months, they bring the artwork home as a reminder of their goodwill.