THE PUBLIC WORKS COMMITTEE PRESENTS REPORT 13-010 AND RESPECTFULLY RECOMMENDS:

1. Intersection Control List (PW13001(b)) (Wards 1, 2 & 15) (Item 5.1)

That the appropriate By-law be passed to provide traffic control as follows:

<table>
<thead>
<tr>
<th>Intersection</th>
<th>Stop Direction</th>
<th>Class</th>
<th>Location / Comments / Petition</th>
<th>Ward</th>
</tr>
</thead>
<tbody>
<tr>
<td>Mill St. N.</td>
<td>EB/WB</td>
<td>NB/SB</td>
<td>Waterdown, North of Dundas</td>
<td>15</td>
</tr>
<tr>
<td>Church St.</td>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
</tbody>
</table>

2. Standard and Approved Products Committee (PW13062) (City Wide) (Item 5.2)

That Report PW13062 respecting Standard and Approved Products Committee, be received.
3. Accessible Transportation Services Review Committee Report 13-001 (Item 8.1)

(a) Correspondence from Peter Hasek respecting ATS Committee Report 13-001 (Added Item 8.1(i))

That the Correspondence from Peter Hasek respecting ATS Committee Report 13-001 attached to Report 13-010 as Appendix “A” be referred to the Accessible Transportation Services Review Committee for consideration.

(b) Appointment of Chair/Vice-Chair (Item A)

(i) That Councillor S. Merulla be appointed Chair of the Accessible Transportation Services Review Sub-committee for the 2010-2014 term of Council.

(ii) That Councillor L. Ferguson be appointed Vice-Chair of the Accessible Transportation Services Review Sub-committee for the 2010-2014 term of Council.

(c) Terms of Reference (Item 5.1)

That the Terms of Reference for the Accessible Transportation Services (A.T.S.) Review Sub-committee attached as Appendix “B” to Report 13-010, be approved.

(d) ATS Review – Value for Money Performance Audit

(i) That the Audit Services Division with the assistance and resources of the Transportation Division, be directed to adjust their 2013 Performance Audit Work Plan to include a Value for Money Performance Audit of the D.A.R.T.S. program to answer the following questions and report to the Audit, Finance and Administration Committee:

1. Are programs, activities or processes achieving desired objectives?
2. Are there appropriate measures in place to assess performance?
3. Are resources being utilized to their greatest productive capacity?
4. Are there opportunities to achieve objectives at a lower cost or increased revenue?
5. Is the fleet makeup (mix of vehicles) correct?
6. Why have complaints increased?
7. Why has the number of staff increased and the services declined?
(ii) That the Value for Money Performance Audit, as outlined in subsection (d)(i), include consultation with the following stakeholders:

1. ATS-DARTS Clients (Registered Passengers)
2. Programs
3. Long-Term Care (LTC) Facilities
4. Health Agencies
5. Seniors Advisory Committee (SAC)
6. Advisory Committee for Persons with Disabilities (ACPD)
7. Mayor and Members of Council
8. City staff
9. DARTS staff (executive, unionized, board members)
10. VETS Transportation (owner)
11. Executives of CUPE and ATU

(e) Delegation by Tim Nolan, Chair – Transportation Sub-committee of the Advisory Committee for Persons with Disabilities, respecting the Terms of Reference of the ATS Review Sub-committee

That the delegation by Tim Nolan, Chair of the Transportation Sub-committee of the Advisory Committee for Persons with Disabilities, proposing an on-demand service delivery model, attached as Appendix “C” to Report 13-010, be referred to staff of the Audit Division for inclusion in the Value for Money Performance Audit of the D.A.R.T.S. program.

4. Mountain Transit Centre Park-N-Ride - Tree Removal (PW13063) (Ward 11) (Item 8.2)

That the existing trees identified in Appendix “D” to Report 13-010 be approved for removal as required for the construction of the new Park-N-Ride lot and Transit Terminal at the Mountain Transit Centre with an approximate net cost of $54,495.00 funded from Project ID #5300987904 (MTC Park-N-Ride Lot).

5. 2013 Public Works Capital Status Report (PW13064) (City Wide) (Item 8.3)

(a) That Appendix “A” to Report PW13064, respecting “Tax Supported Capital Status of each Project by Program”, be approved;

(b) That Appendix “B” to Report PW13064, respecting “Rate Supported Capital Status of each Project by Program”, be approved.
6. Proposed New Sewer Use By-law (PW13061) (City Wide) (Item 8.4)

(a) That Report PW13061, including the draft sewer use by-law attached as Appendix “A” to Report PW13061 (“Draft Sewer Use By-law”), and the proposed new fees and charges to be introduced as part of the Draft Sewer Use By-law, attached as Appendix “B” to Report PW13061 (“Proposed Fees and Charges”), be received;

(b) That the Director of Hamilton Water be directed to seek public input on the Draft Sewer Use By-law and the Proposed Fees and Charges through the public consultation process outlined in Report PW13061 including:

(i) Four Public Information Centres;
(ii) Presentations to stakeholders; and
(iii) Posting on the City’s website;

(c) That Hamilton Water staff report back to the Public Works Committee to provide the results of the public consultation process together with recommendations respecting the Draft Sewer Use By-law and the Proposed Fees and Charges.

7. Street Sweeping Service Level Adjustment – Burlington Street Industrial Zone Neighbourhoods (PW13055) (Wards 2, 3, 4 & 5) (Item 8.5)

That a Street Sweeping Program enhancement be referred to the 2014 budget deliberation to address corresponding budget requirements for the service level increase to the Industrial Zone Neighbourhoods as recommended in Report PW13055.

8. Installation of Stop Controls Behan Street and Palmer Road (Added Item 10.2)

(a) That East/West Stop Controls be placed on Behan Street at the intersection of Palmer Road;

(b) That an appropriate by-law to amend the City of Hamilton Traffic By-law 01-215 be passed.

9. Tree Removal between the properties of 11-15 Vincent Court (Added Item 10.3)

Whereas residents have indicated that the City planted a tree on private property by accident approximately thirty years ago; and

Whereas residents have indicated that the City has historically provided maintenance and care for said tree which is situated on the property line between 11 and 15 Vincent Court; and
Whereas the tree is in poor health and showing signs of Emerald Ash Borer Infestation; and

Whereas the property owners of 11 and 15 Vincent Court have expressed their desire to their Ward Councillor that the City remove the tree.

Therefore be it resolved that:

That forestry staff be directed to remove the tree located at 11-15 Vincent Court.

FOR THE INFORMATION OF COUNCIL:

(a) CHANGES TO THE AGENDA (Item 1)

The Committee Clerk advised of the following changes to the agenda:

(i) Added as Item 4.1 - Delegation Request from Nicholas Schwetz respecting residential parking on Locke Street

(ii) Added as Item 8.1(i) – Correspondence from Peter Hasek respecting ATS Review Sub-Committee Report 13-001

(iii) Added as Item 10.1 – a Notice of Motion respecting Future Requests for Lot Severances in the Developed Communities of Old Ancaster

(iv) Added as Item 10.2 – Notice of Motion respecting Installation of Stop Controls Behan Street and Palmer Road

The September 3, 2013 Public Works Committee Agenda was approved, as amended.

(b) DECLARATIONS OF INTEREST (Item 2)

There were no declarations of interest.

(c) MINUTES (Item 3)

(i) August 15, 2013 (Item 3.1)

The Minutes of the August 15, 2013 Public Works Committee meeting were approved, as presented.
(d) DELEGATION REQUESTS

(i) Delegation Request from Nicholas Schwetz respecting residential parking on Locke Street (Added Item 4.1)

The Delegation Request from Nicholas Schwetz respecting residential parking on Locke Street was approved for a future meeting of the Public Works Committee.

(e) DELEGATIONS (Item 6)

(i) Delegation by James Burnett to provide information the benefits of garbage and waste incineration (Item 6.1)

Mr. Burnett addressed Committee respecting the benefits of garbage and waste incineration. Mr. Burnett provided a handout to Committee members a copy of which has been included in the official record.

The delegation by James Burnett to provide information the benefits of garbage and waste incineration was received.

(ii) Delegation by Jonathan Valencia, Ontario Public Interest Research Group at McMaster (OPIRG) respecting enhancements to the Hamilton Street Tree Program (Item 6.2)

Mr. Valencia of the Ontario Public Interest Research Group at McMaster (OPIRG) addressed Committee respecting enhancements to the Hamilton Street Tree Program with the aid of a PowerPoint Presentation a copy has been included in the official Record.

He discussed introducing a volunteer street tree program to encourage citizens to increase the number of trees in the City of Hamilton. Valencia indicated that the OPIRG program when it proceeds will focus on the areas with the poorest air quality.

The delegation by Mr. Valencia of the Ontario Public Interest Research Group at McMaster (OPIRG) addressed Committee respecting enhancements to the Hamilton Street Tree Program, was received.

(f) PRESENTATIONS (Item 7)

(i) Corridor Management (No Copy) (Item 7.1)

Gord McGuire, Manager, Geomatics/Corridor Management, addressed the Committee respecting Corridor Management with the aid of a PowerPoint
presentation. A copy of the presentation has been included in the official record.

Mr. McGuire discussed the work being done on Corridor Management discussing in specific the areas of:

- Streetlighting
- Permit volumes
- Financial Impacts
- Right of Way (ROW) permit pressures
- Initiatives underway
- Longer term plans

Mr. McGuire also discussed the URISA GIS Gold Award received by the City of Hamilton this spring and the challenges facing Geomatics/Corridor Management.

Committee members requested further information respecting full cost recovery, ongoing discussions with local utilities, and their ongoing works to reduce road cut timelines.

The presentation, respecting Corridor Management, was received.

(ii) **Asset Management (No Copy) (Item 7.1)**

John Murray, Manager, Asset Management addressed the Committee respecting Corridor Management with the aid of a PowerPoint presentation. A copy of the presentation has been included in the official record.

Mr. Murray discussed the work being done on Asset Management discussing in specific the areas of:

- Development of strategic infrastructure programs (road, sewer, water, storm, bridges, parks, and facilities assets)
- Development and administration of various infrastructure management systems
- Determination of needs and prioritize rehab and reconstruction projects
- Development of the capital budget for roads, bridges, water/wastewater, storm linear assets
- Assisting with parks & facilities budgets through recommendations
- Developing Strategic reporting, “State of the Infrastructure” (SotI) for all City Assets

The presentation, respecting Asset Management, was received.
(g) NOTICES OF MOTION (Item 10)

Councillor L. Ferguson introduced the following Notice of Motion:

(i) Future Requests for Lot Severances in the Developed Communities of Old Ancaster (Item 10.1)

WHEREAS most of old Ancaster has rural cross sections with open ditches for drainage rather than storm sewers;

AND WHEREAS most lots in old Ancaster were large to accommodate septic systems before sanitary sewers were installed in the 1970’s;

AND WHEREAS there has been a significant change in heavy rain events in recent years;

AND WHEREAS there have been a number of applications to split lots by severance; resulting in an increase in water run off, as pervious surfaces are being covered with additional driveways and roofs, resulting in the faster run off of rain;

AND WHEREAS downstream properties have been at significant risk as overland ditches from storm drainage increases, resulting from this additional run off;

THEREFORE BE IT RESOLVED:

That staff be directed to determine if future requests for lot severances, in the developed communities of old Ancaster, that do not have storm sewers should not be permitted, due to potential downstream flooding, and report to the Public Works Committee.

Councillor T. Jackson introduced the following Notice of Motion:

(ii) Installation of Stop Controls Behan Street and Palmer Road (Added Item 10.2)

(a) That East/West Stop Controls be placed on Behan Street at the intersection of Palmer Road;

(b) That an appropriate by-law to amend the City of Hamilton Traffic By-law 01-215 be passed.

The rules of order were waived to allow for the introduction of a Motion respecting Stop Controls at Behan Street and Palmer Road.
For disposition on this matter refer to Item 8.

Councillor C. Collins introduced the following Notice of Motion:

(ii) **Tree Removal between the properties of 11-15 Vincent Court (Added Item 10.3)**

Whereas residents have indicated that the City planted a tree on private property by accident approximately thirty years ago; and

Whereas residents have indicated that the City has historically provided maintenance and care for said tree which is situated on the property line between 11 and 15 Vincent Court; and

Whereas the tree is in poor health and showing signs of Emerald Ash Borer Infestation; and

Whereas the property owners of 11 and 15 Vincent Court have expressed their desire to their Ward Councillor that the City remove the tree.

Therefore be it resolved that:

That forestry staff be directed to remove the tree located at 11-15 Vincent Court.

The rules of order were waived to allow for the introduction of a Motion respecting the removal of a tree at 11-15 Vincent Court.

For disposition on this matter refer to Item 9.

(h) **GENERAL INFORMATION/OTHER BUSINESS (Item 11)**

(i) **Outstanding Business List (Item 11.1)**

(a) The following new due dates were approved:

(i) Item A - Wentworth Street and Sanford Avenue 2-way Traffic Study
Current Date – September 16, 2013
Revised Date – October 21, 2013

(ii) Item C - Petition from Residents of Sanford Avenue South regarding Traffic Calming Measures
Current Date – September 16, 2013
Revised Date – October 21, 2013
(iii) Item H - Coordination of street furniture with transit shelter works  
Current Date – September 3, 2013  
Revised Date – September 16, 2013  

(b) The following item was approved for removal from the Outstanding Business List:  

(i) Item L - Increased Street sweeping in industrial and surrounding residential areas  

(i) PRIVATE AND CONFIDENTIAL (Item 12)  

(i) Closed Session Minutes – June 17, 2013  

The Closed Session Minutes of June 17, 2013 were approved as presented.

(j) ADJOURNMENT (Item 13)  

There being no further business, the Public Works Committee adjourned at 12:00 p.m.

Respectfully submitted,

Councillor L. Ferguson, Chair  
Public Works Committee  

Andy Grozelle  
Legislative Coordinator  
Office of the City Clerk
Mary,

I spotted a gap in the ATS Review Sub Committee Terms of Reference that I feel needs to be addressed at the September 3, 2013 Public Works Committee meeting.

The ATS Review Sub Committee Terms of Reference, as currently written, excludes dozens of unionized VETS drivers and inside workers and, therefore discriminates against the hundreds of DARTS clients who ONLY ride with these unionized VETS drivers.

My June 12th communications to City Council made it clear that the newly-formed ATS Review Sub Committee needs to recognized inside and outside workers at both DARTS (CUPE) and VETS (CAW) in order to gain a balanced view of the problems with the City of Hamilton's Accessible Transportation Service. Apparently, the 5-member ATS Review Sub Committee did not get that message: in fact, the Sub Committee specifically excluded VETS unionized workers from the ATS REVIEW process.

So, at the very least, the following amendment should be made to Public Works REPORT 13-001:

3. ATS Review - Value for Money Performance Audit

(b). That the Performance Audit, outlined in subsection (a), include consultation with the following stakeholders;

(X) VETS Transportation (owner and unionized inside & outside workers)
CORRECTION: CAW-CANADA and its Local 504.

Andy, I am hoping that somehow you can consolidate my two e-mails that (1) make a delegate request to Public Works back in August (ask Mary), (2) provide my presentation in written form because I am unable to attend to make the presentation in person, and (3) make the correction and addition of CAW (504) to the list of stakeholders officially recognized by the ATS Review Sub Committee.

-peter
Accessible Transportation Services (ATS) Review Sub-Committee
Terms of Reference – As Amended

Purpose
To review the efficiency & effectiveness of the Accessible Transit Services (ATS) program and make recommendations to the Public Works Committee.

Membership:
Sub-Committee comprised of 5 Councillors.

Scope:
Analysis of Service Delivery model.

Analysis of Customer Contacts (stakeholder expectations).

Stakeholder consultation as deemed appropriate by the Sub-committee.

Review of current Governance models in Canada.

Technological performance.

Benchmarking analysis.

Assessment of conformance with Council’s Strategic Plan.

Meetings:
At the Call of the Chair

Staff:
City Clerks will provide support for the Sub-committee. Appropriate Public Works staff will act as resources to the Sub-committee.

Timing
The Sub-committee will provide input and direction to staff for a Report to the Standing Committee no later than...
Presentation to the Accessible Transportation Services Sub-Committee
August 14, 2013

Tim Nolan
Chair
Accessible Transportation Advisory Committee (ATAC)
Subcommittee of the City of Hamilton's Advisory Committee for Persons with Disabilities (ACPD)
RECOMMENDATION AND RATIONALE

Recommendation

1. ATAC recommends that ATSS consider the inclusion of a full transportation service review such that:

   a) the current shared-ride service model be reviewed for replacement; and,

   b) that the City move toward an "on-demand" service delivery model

Rationale

1. Customer Complaints

   a) upon review of customer complaints for the calendar year 2012, complaints primarily centre on trip denial, errors in address, scheduling, on board trip time, booking of trips, time delay on hold for contact; and,

   b) complaints are primarily associated with the current shared ride service provider; and,

   c) upon review of customer complaints for the 2012 calendar year very few, if any, complaints arise for sub-contracted or taxi services
2. Legislative

a) AODA and Human Rights expectations and regulations dictate that the City provide for a parallel accessible transportation service to the HSR; and,
b) the AODA provides no detail as to what service delivery model must be in place; and,
c) the City must consult persons with disabilities regarding the provision of accessible transportation services; and,
d) the City must consult persons with disabilities regarding the provision of accessible taxi services; and,
e) there seems to be little incentive for the taxi industry to provide fully accessible taxi service where an accessible shared-ride service model exists; and,
f) there seems to be a natural transition to service delivery via accessible taxi services; and,
g. an accessible taxi service is available on demand, and may be the most cost-effective and efficient method of delivering on-demand service; and,
g) the AODA requires that the current shared-ride service model become "near" on demand with passengers able to book trips as close as the day prior to when a drip is in need.
RECOMMENDATION AND RATIONALE – cont’d

3. Current Service

  a) upon review of service numbers for the calendar years 2011 and 2012 shows that 110,004 and 113,731 trips respectively have been either cancelled, no show, or denied; and,

  b) most strikingly the number of trips denied from 2011 to 2012 increased by 86% in 2012 over 2011; and,

  c) the cost to administer trips not taken is significant to the tax base; and,

  d) with shared ride service incidents of denials, no show, and cancellations will continue; and,

  e) under an on-demand service approach no show and cancellation, with trip denial is "0" or near "0"; and,
RECOMMENDATION AND RATIONALE – cont’d

4. Shared Ride Service Model Considerations

a) addresses the foundation for many, if not most or all, factors associated with customer and system complaints; and,

b) enriches the value of the tax dollars spent on accessible transportation service delivery; and,

c) addresses many of the financial issues currently faced by the taxi industry; and,

d) provides for a much better service delivery to meet the needs of persons with disabilities; and,

e) provides a much better approach to meeting the needs of the community at large; education, employment, health care; and,

f) addresses or eliminates entirely the need for, and issues related to service policies such as service cancellation due to inclement weather, on board trip time, service pick-up window, limit to passenger companions, limit to baggage capacity, reservations, trip denials, etc. some of which continue to be enforceable measurements under a previous Human Rights settlement; and,

g) simply better meets the personal and professional needs of persons with disabilities, and,

h) 31% of all current service provider trips are already being delivered via sub-contracted taxi services; and,

i) in 2011 it would appear that the average cost per trip was $31.40 with the average trip roughly 10.25 kilometers; the same trip via taxi would cost roughly $22.75 per trip
Questions and Discussion

** note: information sources 2012 ATS Year End report (includes the 2011 and 2012 year end summaries) and the DARTS 2011 Annual Report