EMERGENCY & COMMUNITY SERVICES COMMITTEE
REPORT 09-004

1:30 p.m.
Wednesday, March 4, 2009
Hamilton Convention Centre
1 Summers Lane
Room 207
Hamilton, Ontario

Present: Councillors S. Duvall (Chair), R. Pasuta (1st Vice Chair), T. Jackson, S. Merulla (2nd Vice Chair), M. McCarthy, B. McHattie and B. Morelli

Also Present: J. Kay, General Manager / Chief, Hamilton Emergency Services
V. Woodcox, Acting General Manager, Community Services
B. Browett, Director/Deputy, Emergency Medical Services
S. Paparella, Legislative Assistant, City Clerk’s Office

THE EMERGENCY & COMMUNITY SERVICES COMMITTEE PRESENTS REPORT 09-004 AND RESPECTFULLY RECOMMENDS:

1. Hamilton Council on Aging - “Age Friendly Hamilton” (CS09024) (City Wide) (Item 5.1)

That the Age Friendly Hamilton Initiative, attached as Appendix A Report 09-004, be endorsed.

2. Code Zero Report from January to December 2008 (HES08006(d)) (City Wide) (Item 5.2)

That Report HES08006(d) – Code Zero Report from January to December 2008, be received.

Council – March 11, 2009
3. Establishment of a Supplement/Housing Allowance Reserve Account for a Portion of the Developing Opportunities for Ontario Renters Program Funds (CS09023) (City Wide) (Item 5.4)

That $1.29 million of the $6.58 million, of the federal funding for the Developing Opportunities for Ontario Renters Program, be placed in a Rent Supplement/Housing Allowance Reserve Account.

4. Renewal of the Homelessness Partnership Strategy Agreement (CS09025) (City Wide) (Item 8.1)

(a) That the General Manager of Community Services be authorized and directed to enter into an Agreement with Service Canada to become the Community Entity for the facilitation and administration of the Homelessness Partnering Strategy Program, in a form satisfactory to the City Solicitor.

(b) That the Homelessness Partnership Strategy Agreement be effective from April 1, 2009, until March 31, 2011.

5. Public Access Defibrillation (HES07005(c)) (City Wide) (Item 8.2)

(a) That Hamilton Emergency Services be authorized and directed to receive any available grants from the Heart and Stroke Foundation of Ontario and Hockey for Hearts to purchase and/or subsidize the cost of Public Access Defibrillators, training and other related costs.

(b) That the General Manager/Chief of Hamilton Emergency Services or his designate be authorized and directed to negotiate the applicable and appropriate agreements, in a form satisfactory to the City Solicitor, between the City of Hamilton and the Heart and Stroke Foundation of Ontario and Hockey for Hearts, required to receive the grant(s) for the purchase of Public Access Defibrillators, training and other related costs.

(c) That the General Manager/Chief of Hamilton Emergency Services or his designate be authorized and directed to negotiate the applicable and appropriate agreements, in a form satisfactory to the City Solicitor, between the City of Hamilton and the Hamilton YMCA, Hamilton YWCA, Hamilton-Wentworth School Board, Hamilton-Wentworth District School Board, Hamilton-Wentworth Catholic District School Board, Redeemer University College, Hamilton District Christian High School, Mohawk College and other not-for-profit schools; subject to their interest, to extend the City of Hamilton Public Access Defibrillation program, in accordance with the principles, as outlined in Appendix B to Report 09-004.
6. Dedicated Nurses to Receive Ambulance Patients in Hospital Emergency Departments (HES08011(a)) (City Wide) (Item 8.3)

   (a) That the General Manager of Hamilton Emergency Services or his designate be authorized and directed to enter into an agreement in a form satisfactory to the City Solicitor, with the Ministry of Health and Long-Term Care, to receive a grant, which will fund the staffing of nurses that will be dedicated to receiving and managing the care of ambulance patients in the local hospital Emergency Departments to reduce the ambulance wait times, for the period of April 1, 2009 to March 31, 2010.

   (b) That the General Manager of Hamilton Emergency Services or his designate be authorized and directed to negotiate the necessary agreements between the City of Hamilton and Hamilton Health Sciences and St. Joseph Hospital, in a form satisfactory to the City Solicitor, to reimburse those organizations for the payment of staffing the nursing hours dedicated to receiving and managing the care of ambulance patients in the Emergency Departments.

   (c) That the Emergency Medical Services Division be directed to utilize the Ministry of Health and Long-Term Care grant to pay for all direct and supporting costs for staffing of nurses that will be dedicated to receiving and managing the care of ambulance patients in the local hospital Emergency Departments to reduce the ambulance wait times, for the period of April 1, 2009 to March 31, 2010, in accordance with the terms set out in the agreement with the Ministry of Health and Long-Term Care.

7. Amendments to the Emergency & Community Services Committee’s Outstanding Business List (Item 11.2)

   That the following Item be considered complete and removed from the Emergency & Community Services Committee’s Outstanding Business List:

   (a) Item “II” – Council on Aging – Age Friendly Cities
     (Item was addressed as Item 1 of Report 09-004.)

FOR THE INFORMATION OF COUNCIL:

(a) CHANGES TO THE AGENDA (Item 1)

The Committee Clerk advised of the following change to the agenda:
(i) Item 8.1 – Renewal of the Homelessness Partnership Strategy Agreement was assigned a duplicate report number; therefore, for housekeeping purposes this Report CS09022 will be renumbered CS09025.

The March 4, 2009 Agenda for the Emergency & Community Services Committee was approved, as amended.

(b) DECLARATIONS OF INTEREST (Item 2)

There were none declared.

(c) APPROVAL OF THE MINUTES OF THE PREVIOUS MEETING (Item 3)

3.1 February 18, 2009

The Minutes of the February 18, 2009 meeting of the Emergency & Community Services Committee were approved, as presented.

(d) Volunteer/Sub-Committee Minutes (Item 5.3)

The following Volunteer/Sub-committee meeting Minutes were received:

(a) Seniors Advisory Committee Meeting Minutes, dated January 9, 2009

(b) Hamilton Veterans’ Committee Meeting Minutes, dated November 19, 2008


(e) Outstanding Business List Items Requiring Approval for Proposed New Due Dates (Item 11.1)

The proposed new due date for the following Outstanding Business List item was approved:

(a) Item “H” – State of Care for Seniors
   Current Due Date: March 4, 2009
   Proposed New Due Date: March 25, 2009
(f) **PRIVATE & CONFIDENTIAL (Item 12)**

12.1 **Closed Session Meeting Minutes, dated February 18, 2009**

The Closed Session Minutes of the February 18, 2009 meeting of the Emergency & Community Services Committee were approved, as presented.

The February 18, 2009 minutes, of the Emergency & Community Services Committee, will remain confidential and restricted from public disclosure, in accordance with exemptions provided in the *Municipal Freedom of Information and Protection of Privacy Act*.

(g) **ADJOURNMENT (Item 13)**

There being no further business, the Emergency & Community Services Committee adjourned at 1:45 p.m.

Respectfully submitted,

Councillor S. Duvall, Chair  
Emergency & Community Services Committee

Stephanie Paparella  
Legislative Assistant  
March 4, 2009
Age Friendly Cities Initiative

“Age Friendly Hamilton” is a Hamilton Council on Aging (HCoA) initiative that is based on the WHO’s Age Friendly Cities model. A city that is “age friendly” recognizes the many aspects of urban settings and services that can contribute to the participation, health, independence and security of older adults. Age Friendly Cities are communities in which the policies, services, and structures related to both the physical and social environment, support and enable older adults to “age actively” – that is, to live in a secure environment, to maintain good health and continue to participate fully in society.

The Age Friendly Cities approach is about engaging older adults, together with policymakers, planners and providers of services representing all sectors in a process of community assessment, action, measurement and change. Based on extensive research and evaluation of the pilots, the WHO developed concrete indicators and criteria in the eight broad areas of city living:

1. Outdoor Spaces and Buildings;
2. Transportation;
3. Housing;
4. Social Participation;
5. Respect and Social Inclusion;
6. Civic Participation and Employment;
7. Communication and Information; and,
8. Community and Health Services.

Developed, as well, are practical tools to guide the community assessments, to stimulate discussion, develop consensus and support actions concerning the policies, planning and programmatic decisions required to ensure age friendly features in each of the eight core areas.

Many changes that may occur as a result of this initiative will be beneficial not only to older adults, but to all citizens. For example, under the “Outdoor Spaces and Buildings” core area, if older adults are requesting increased street lighting to improve safety/security concerns; this would also result in a safer environment for all members of that community. Another example under the “Civic Participation and Employment” area would be if older adults are requesting to be more involved in volunteering, mentoring for school children and/or participating in an “Adopt a Grandparent” program, this will be a significant benefit to all Hamiltonians.
The intended roles and responsibilities of each agency.

<table>
<thead>
<tr>
<th>Roles and Responsibilities</th>
<th>HES-EMS</th>
<th>Partner Agency (i.e. Schools)</th>
</tr>
</thead>
<tbody>
<tr>
<td>Application to the HSFO</td>
<td>X</td>
<td>Endorsement</td>
</tr>
<tr>
<td>Purchase of the PAD units and training from HSFO Grant</td>
<td>X</td>
<td>None</td>
</tr>
<tr>
<td>Receipt of PAD units (to be sent directly to partner agency)</td>
<td>None</td>
<td>X</td>
</tr>
<tr>
<td>Initial Training in CPR and PAD</td>
<td>Limited to initial connection to Zoll Training agent</td>
<td>X Report numbers trained to EMS</td>
</tr>
<tr>
<td>Any on-going Training in CPR and PAD</td>
<td>Limited to Annual Newsletter for all PAD sites</td>
<td>X Once annually - report to EMS number of any training including training devices</td>
</tr>
<tr>
<td>Use of a PAD unit</td>
<td>Deploy supervisor to switch out with Spare PAD, collect patient data, replace supplies, &amp; EMS PM to send data to hospital Follow-up report to HSFO</td>
<td>X Ensure internal reports complete Any CISM deemed appropriate for person using the PAD unit</td>
</tr>
<tr>
<td>Daily, monthly and annual check of PAD units in place</td>
<td>Receive monthly summary report done</td>
<td>X</td>
</tr>
<tr>
<td>Maintenance of PAD units (i.e. change of battery, change of PADS, compartment door alarm batteries)</td>
<td>Receive annual report that these are done Provide spare PAD units as needed at cost recovery if vendor unable to</td>
<td>X</td>
</tr>
<tr>
<td>Capital Replacement of PAD units (end of life -10 year life expectancy - or lost)</td>
<td>None</td>
<td>X</td>
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