THE EMERGENCY & COMMUNITY SERVICES COMMITTEE PRESENTS REPORT 08-015 AND RESPECTFULLY RECOMMENDS:

1. Delegation Request made by Todd White, Constituency Assistant to Paul Miller, MPP respecting Temporary Care Assistance (to attend on December 3, 2008) (Item 4.1)

(a) That, as the City of Hamilton has at all times been in compliance with both Ontario Works Temporary Care Assistance Directive 3.10-2 and the amended Directive 22.0, which are the same but with added clarification, that the Ministry of Community and Social Services conduct a review of the adequacy of the present benefit and provide clear direction to all Ontario Works Delivery Agents in its delivery.
(b) That Andrea Horwath, MPP – Hamilton Centre, or her designate, be invited to the December 3, 2008 Emergency & Community Services Committee respecting Temporary Care Assistance.

2. Social Housing Capital Repairs Funding (ECS08052) (City Wide) (Item 5.1)

   That Report ECS08052, Social Housing Capital Repairs Funding, be received.

3. Code-Zero Report from January to August 2008 (HES08006(c)) (City Wide) (Item 5.2)

   That Report HES08006(c), Code Zero Report from January to August 2008, be received.

4. Glenn Harkness, Executive Director, Hamilton East Kiwanis Boys and Girls Club respecting Space Concerns for Community Partners and On-Site Programs (Item 6.1)

   That staff be directed to investigate the feasibility and costs associated with the expansion needs of the Hamilton East Kiwanis Boys and Girls Club, and how that would fit with the City of Hamilton's recently approved Use, Renovation and Replacement Study of Hamilton Recreation and Public Use Facilities, and report back to the Emergency & Community Services Committee.

5. Advisory Committee Annual Presentations (Items 7.1, 7.2 and 7.3)

   That the presentations from the following Advisory Committees be received:

   (i) Arts Advisory Commission Annual Presentation

   (ii) Hamilton Veterans Committee Annual Presentation

   (ii) Tenant Advisory Committee Annual Presentation

6. Dr. Michael Shuster, MD, FRCPC, Emergency Medicine, respecting the Benefits of Paramedics to the Community (Item 7.4)

   That the presentation made by Dr. Michael Shuster, MD, FRCPC, Emergency Medicine, respecting the Benefits of Paramedics to the Community, be received.
7. Funding for the Food Share Member Agencies’ 2008 Christmas Campaign (ECS08053) (City Wide) (Item 8.1)

That $100,000, to be funded through the Social Services Initiative Fund, be provided to Hamilton Food Share, on behalf of the emergency food provider agencies, for the 2008 Food Share Member Agencies Christmas Campaign.

8. Hamilton Snow Angels Program (ECS08054) (City Wide) (Item 8.2)

(a) That the City of Hamilton enter into a Letter of Agreement with Volunteer Hamilton, to continue to provide the Hamilton Snow Angels Program, at a cost not to exceed $100,000, for the winter of 2008/09 to be funded from the 2009 Departmental Operating Budget.

(b) That approval of the Hamilton Snow Angels Program be an ongoing, annual commitment and that updates be provided to the Emergency and Community Services Committee as and when required.

(c) That the General Manager, Community Services Department, be authorized and directed to execute the Letter of Agreement, between the City of Hamilton and Volunteer Hamilton, for continuation of the Hamilton Snow Angels Program for the winter of 2008/09, in a form satisfactory to the City Solicitor.

(d) That staff be directed to perform a full evaluation of the Snow Angels program, and report back to the Emergency & Community Services Committee, prior to the next winter season.

9. Interview Sub-Committee Report 08-003 (Item 8.3)

(a) Citizen Appointments to the Hamilton Youth Advisory Committee (Item 4.2)

That the following fifteen (15) citizens be appointed to the Hamilton Youth Advisory Committee for the balance of the 2006-2010 term of Council or until such time as successors are appointed by Council:

(a) Pratik Thakkar  (i) Fan Yang
(b) Goce Dimitrioski  (j) Kaitlynn-Rae Landry
(c) Christina Ouwehand  (k) Anda Wang
(d) Michael Muller  (l) Jordan Kitchen
(e) Aman-Preet Randhawa  (m) Katherine Whalen
(f) Matt Terry  (n) Katrina Schotsman
(g) Lauren Bursey  (o) Farai Chigogora
(h) Raquel Simpson
10. **One-time Capital Repairs to the Water Pipes at the Former Churchill Lawn Bowling Club Site (Item 9.1)**

    That the amount of $15,750, for one-time capital repairs to the water pipes at the former Churchill Lawn Bowling Club site, to be funded from the Unallocated Capital Reserve, be approved.

11. **Additional Costs to Emergency Medical Services Resulting from Hamilton Health Sciences’ Access to the Best Care Plan (9.2)**

    (a) That the General Manager of Hamilton Emergency Services be authorized and directed to hire Integral Performance Solutions to complete a Third Party Review of the impacts to the Emergency Medical Services Division, stemming from the closure of the McMaster University Medical Centre Emergency Department to adults, and report back to the Emergency & Community Services Committee.

    (b) That an amount not to exceed $37,000 U.S., to be funded from existing 2008 Hamilton Emergency Services budget, be approved.

    (c) That the Scope of the Third Party Review include, but not be limited to, the following:

        (i) The impact of the projected changes in deployment and additional travel time, as a result of the proposed hospital restructuring; and,

        (ii) The potential impacts related to the increase in Emergency Medical Services demands, also as a result of the proposed hospital restructuring.

12. **Housekeeping Matter respecting By-law 08-269, a By-law to Amend By-law 05-105 to Provide for a Revised Emergency Plan (11.2)**

    That By-law 08-269 a By-Law to Amend By-Law 05-105 to provide for a Revised Emergency Plan be repealed.

**FOR THE INFORMATION OF COMMITTEE:**

(a) **CHANGES TO THE AGENDA (Item 1)**

    The Committee Clerk noted the following changes to the Agenda:
(i) Added as Item 4.1 – Delegation Request made by Todd White, Constituency Assistant to Paul Miller, MPP respecting Temporary Care Assistance (to attend on December 3, 2008)

(ii) Added as Item 7.4 – A presentation by Dr. Michael Shuster, MD, FRCPC, Emergency Medicine, respecting the Benefits of Paramedics to the Community

(iii) Added as Item 8.3, Interview Sub-Committee Report 08-003

(iv) Added as Item 9.1 – A Motion respecting One-Time Capital Repairs to the Water Pipes at the Former Churchill Lawn Bowling Club Site

(v) Added as Item 10.1 – Notice of Motion from Councillor B. McHattie respecting Additional Costs to Emergency Medical Services Resulting from Hamilton Health Sciences’ Access to the Best Care Plan

(vi) Added as Item 11.2 – A Housekeeping Matter respecting By-law 08-269

The November 19, 2008 Emergency & Community Services Committee Agenda were approved, as amended.

(b) DECLARATIONS OF INTEREST (Item 2)

There were none declared.

(c) APPROVAL OF THE MINUTES OF THE PREVIOUS MEETING (Item 3)

3.1 November 5, 2008

The Minutes of the November 5, 2008 meeting of the Emergency & Community Services Committee were approved, as presented.

(d) Delegation Request made by Todd White, Constituency Assistant to Paul Miller, MPP respecting Temporary Care Assistance (to attend on December 3, 2008) (Item 4.1)

The Delegation Request made by Todd White, Constituency Assistant to Paul Miller, MPP respecting Temporary Care Assistance, to attend on December 3, 2008, was approved.

An additional motion was brought forward, as shown in Item 1 above.

Council – November 26, 2008
(e) ADVISORY/SUB-COMMITTEE/VOLUNTEER COMMITTEE MINUTES (Item 5)

That the following Advisory Committee Minutes be received:

(i) Veterans’ Committee Meeting Minutes, dated May 13, 2008 (Item 5.3)

(ii) Veterans’ Committee Meeting Minutes, dated September 22, 2008 (Item 5.4)

(iii) Hamilton Historical Board Meeting Minutes, dated August 12, 2008 (Item 5.5)

(iv) Hamilton Historical Board Meeting Minutes, dated September 9, 2008 (Item 5.6)

(v) Arts Advisory Commission Meeting Minutes, dated September 23, 2008 (Item 5.7)

(vi) Seniors Advisory Committee Meeting Minutes, dated October 3, 2008 (Item 5.8)

(f) Glenn Harkness, Executive Director, Hamilton East Kiwanis Boys and Girls Club respecting Space Concerns for Community Partners and On-Site Programs (Item 6.1)

Glenn Harkness, Executive Director, Hamilton East Kiwanis Boys and Girls Club, introduced Dr. Jean Clinton, Adolescent and Child Psychiatrist, McMaster University who spoke about the great work that the Kiwanis Boys and Girls Club does for so many across the community. Committee was advised of the space concerns for the on-site programs currently being provided by community partners.

Mr. Harkness requested, on behalf of the Hamilton East Kiwanis Boys and Girls Club, that Committee consider the expansion needs of the Hamilton East Kiwanis Boys and Girls Club and how that would fit with the City of Hamilton’s Public Recreation Use Study.

A motion was brought forward, as shown in Item 3 above.

(g) Arts Advisory Commission Annual Presentation (Item 7.1)

Renee Wetselaar, Chair of the Arts Advisory Commission, provided a PowerPoint presentation outlining their background, achievements to-date and upcoming projects.
(h)  Hamilton Veterans Committee Annual Presentation (Item 7.2)

Jack McFarland, Chair of the Hamilton Veterans Committee, provided a PowerPoint presentation outlining their achievements to-date and their upcoming projects.

(i)  Tenant Advisory Committee Annual Presentation (Item 7.3)

Andrew Cranbury, Chair of the Tenant Advisory Committee, provided a PowerPoint presentation outlining their achievements to-date and future objectives.

(j)  Dr. Michael Shuster, MD, FRCPC, Emergency Medicine, respecting the Benefits of Paramedics to the Community (Item 7.4)

Dr. Shuster provided Committee with an overview of the benefits of paramedics to the community, outlining the following:

**Hamilton Base Hospital:**

- Mandate is paramedic oversight; not responsible for delivery of care or management of Emergency Medical Services resources.

- The Base Hospital’s medical advice does not take into consideration the impacts that advice will have, either operationally or financially, on the service delivery. Therefore, one of Dr. Shuster’s roles has been to impose some accountability on the Base Hospital; noting that the hospital’s insistence that something is medically necessary makes it difficult for those who are not physicians to disagree.

**Off-load Delays:**

- The hospital’s concern is their ability to handle the patient load.

- Due to a provincial government standard, when Hamilton Emergency Services (EMS); who is has been recruited to assist with the hospital’s patient load crisis, is obligated to care for the patient until the hospital emergency department has admitted the patient and accepted care.

- EMS, in partnership with the hospitals, has recently commenced a Ministry of Health funded pilot program to hire nurses who will assume care of patients once EMS has transported the patient to the hospital, until the hospital is able to admit the patient into the emergency department.
A renegotiation of the destination guidelines is in process in order that off load delays are not worsened by the hospital’s requirement to have EMS transport patients to a hospital regardless of the hospitals ability to accept that patient.

**Airways:**

- EMS management is working with the unions to obtain their agreement to add the improved airway equipment (inserted into the throat), which was approved by Council in 2007.

**12 LCDs:**

- 12 LCD pre-hospital allows paramedics to identify patients having a heart attack so they can be directly taken to the appropriate hospital.

**Paramedics:**

- Hamilton currently has 166 paramedics who have advanced assessment skills and are able to put in intravenous, administer drugs, and control a patient’s airway by inserting an endotracheal tube.

### (k) One-time Capital Repairs to the Water Pipes at the Former Churchill Lawn Bowling Club Site (Item 9.1)

The Rules of Order were waived in order to introduce a Motion respecting Water Pipe Repairs at the former Churchill Lawn Bowling Club site.

Councillor B. McHattie introduced the following Motion:

WHEREAS, the two former bowling greens are perfectly suited for conversion to outdoor ice rinks, and;

WHEREAS, there is a strong community interest in seeing the facility repurposed, with strong support for two outdoor ice rinks via a November 1, 2008 public meeting, and;

WHEREAS, the current water pipes (used for the bowling greens in summer) must be dug deeper to avoid being frozen, (with a 300 foot line being run from the front sidewalk area to the shed beside the lawn bowling building), therefore one-time capital work is required;

THEREFORE be it resolved that the amount of $15,750, for the capital repairs to the water pipes at the former Churchill Lawn Bowling Club site, to be funded from the Unallocated Capital Reserve, be approved.
Additional Costs to Emergency Medical Services Resulting from Hamilton Health Sciences’ Access to the Best Care Plan (9.2 – was 10.1)

The Rules of Order were waived in order to introduce a motion respecting additional costs to Emergency Medical Services resulting from Hamilton Health Sciences' access to the Best Care Plan.

WHEREAS, Hamilton Health Sciences has decided to close the McMaster University Medical Centre Emergency Department to adults, and this decision has been sanctioned by the Hamilton-Niagara Local Health Integration Network (LHIN);

AND WHEREAS, this will result in the additional need for patient transfer and an impact on the City of Hamilton’s Emergency Medical Services (EMS) Division;

AND WHEREAS, prior to the LHIN’s decision, EMS provided City Council with a preliminary report; outlining a potential budget impact of $1.4M and other operating impacts, and further information is now available;

THEREFORE BE IT RESOLVED,

(a) That the General Manager of Hamilton Emergency Services be authorized and directed to hire a consultant to complete a Third Party Review of the impacts to the Emergency Medical Services Division, stemming from the closure of the McMaster University Medical Centre Emergency Department to adults, and report back to the Emergency & Community Services Committee.

(b) That an amount not to exceed $37,000 U.S., to be funded from existing 2008 Hamilton Emergency Services budget, be approved.

Councillor S. Duvall wished to be recorded as OPPOSED.

Amendments to the Outstanding Business List (Item 11.1)

The new due dates, for the following Emergency & Community Services Committee Outstanding Business List items were approved:

(i) Item “A” – Fee Waiver Policy for Golf
Current Due Date: November 19, 2008
Proposed New Due Date: January 21, 2009

(ii) Item “E” – Campaign for Adequate Welfare
Current Due Date: November 19, 2008
Proposed New Due Date: January 21, 2009
(iii) Item “K” – Plan on How to Redevelop Oriole Crescent Housing Complex
Current Due Date: November 19, 2008
Proposed New Due Date: January 21, 2009

(iv) Item “L” Feasibility of Moving Staff to First Place
Current Due Date: November 19, 2008
Proposed New Due Date: January 21, 2009

(n) A Housekeeping Matter respecting By-law 08-269 (Item 11.2)

The Committee Clerk advised Committee that the By-law to amend By-law 05-105 to Provide for a Revised Emergency Plan had been approved by Council twice within a two week period. Therefore, as a matter of housekeeping, there is a need to repeal the second by-law.

For reference and clarity, By-law 08-248 (approved by Council on October 29, 2008, Item 9 of the Emergency & Community Services Committee Report 08-013) will remain in force.

By-Law 08-269 approved by Council on November 26, 2008, Item 9, Emergency & Community Services Committee Report 08-013) will be repealed.

(o) Spray Painting at the Skatebowl at Waterdown Memorial Park (Item 11.3)

Councillors Jackson and Duvall received an e-mail from Hamilton Police Service, respecting spray painting activity at the Waterdown Memorial Park Skatebowl, requesting the City’s comments as to whether or not spray painting is allowed in this area.

Councillor Duvall agreed to forward the e-mail to the General Manager of the Community Services Department for a response to Hamilton Police Service. Staff was also directed to confirm the policy on graffiti art in Hamilton skatebowls.

(p) ADJOURNMENT (Item 13)

There being no further business, the Emergency & Community Services Committee adjourned at 3:45 p.m.

Respectfully submitted,

Councillor T. Jackson, Chair
Emergency & Community Services Committee

Stephanie Paparella
Legislative Assistant
November 19, 2008