EMERGENCY & COMMUNITY SERVICES COMMITTEE
REPORT 11-008

1:30 p.m.
Wednesday, June 8, 2011
Hamilton City Hall
Council Chambers
71 Main Street West
Hamilton, Ontario

Present: Councillor S. Merulla, Chair
Councillor, J. Partridge, Vice-Chair
Councillors S. Duvall, J. Farr, T. Jackson, B. McHattie, and T. Whitehead

Absent with regrets Councillor B. Morelli., personal commitment

Also Present: G. Hendry, Director, Social Housing & Homelessness
A. Bradford, Director, Culture Division
J. Kay, Manager, Arts and Culture
B. Browett, Director, EMS
I. Bedioui, Legislative Assistant, City Clerk’s Office

THE EMERGENCY & COMMUNITY SERVICES COMMITTEE PRESENTS REPORT 11-008 AND RESPECTFULLY RECOMMENDS:

1. CANUSA Games Letter of Agreement (Renewal) (CS11041) (City Wide) (Item 5.2).
   (a) That the City renew the Letter of Agreement for an additional five year term with CANUSA Games, as part the Community Partnership Grant Program in an amount to be determined annually by City Council (attached as Appendix A to Report CS11041);
   (b) That the Mayor and Clerk be authorized to execute the Letter of Agreement between the City and CANUSA Games, in a form satisfactory to the City Solicitor.
2. Notre Dame Emergency Shelter and Outreach Services Update Report (CS110048) (City Wide) (Item 5.3)

That Report CS110048 respecting Notre Dame Emergency Shelter and Outreach Services Update Report, be received.

3. Public Art Master Plan and Program Annual Update (CS11045) (City Wide) (Item 8.1)

That Report CS110045 respecting Public Art Master Plan and Program Annual Update, be received.

4. Rental Fees for the Use of the Ancaster Lion’s Outdoor Pool Building on Jerseyville Road (CS11039) (Ward 12) (Item 8.2)

That the request from the Ancaster Montessori School for a rate reduction on their signed contract (copy attached as Appendix A to Report CS11039) for the rental of the Ancaster Lions Outdoor Pool, be denied.

5. Hamilton Farmers’ Market Transition Sub-Committee Report 11-003 (Added Item 8.3)

(a) Increasing active loading time from 10 minutes to 20 minutes for the Outdoor Seasonal Market at the Hamilton Farmers’ Market (CS11061) (Ward 2)

That Report CS11061 respecting Increasing active loading time from 10 minutes to 20 minutes for the Outdoor Seasonal Market at the Hamilton Farmers’ Market be received.

(b) Terms of Reference for Hamilton Farmers’ Market Sub-committee (CS11060) (Ward 2)

(i) That the Hamilton Farmers’ Market Transition Sub-Committee be renamed the “Hamilton Farmers’ Market Sub-Committee”;

(ii) That the revised Hamilton Farmers’ Market Sub-committee Terms of Reference, hereto attached as Appendix A, be approved;

(iii) That the Hamilton Farmers’ Market Sub-committee continue with its current membership.
6. **Response Time Reporting (HES11008) (City Wide) (Item 8.4)**

   (a) That the City of Hamilton adopt emergency medical response time targets for the calendar year 2011 in accordance with the Ambulance Act, Ontario Regulation 267/08, amending O. Reg. 257/00 with the heading Section 22: Part VIII, Response Time Performance Plans and the related Sections 23 and 24 (attached as Appendix B to Report HES11008).

   (b) That the emergency medical response times targets noted in Appendix B, hereto attached, respecting Response Time Performance Plan be approved.

7. **Ambulance Service Review, Hamilton Emergency Medical Services, May 4-6, 2010 (HES11009) (City Wide) (Item 8.5)**


8. **Transfer of Care Paramedic Service – Hospital Acceptance of Patient Responsibility Regulation (Item 9.1)**

   Whereas a number of the municipalities in Ontario on or before the Year 2000 have observed the time to transfer the care of patients from the paramedic to the hospital emergency department staff have substantially increased, and,

   Whereas despite many efforts by hospitals, the MOHLTC and the LHINS to contain the transfer of care interval the transfer of care interval continues to lengthen, and,

   Whereas there are many times that paramedics are not able to respond to other urgent, life-threatening or emergency coverage needs in the community as a result of the delays in the hospital transfer of care;

   Therefore be it resolved that the City of Hamilton request that the Provincial Government work with the municipalities to introduce a regulation that would apply to any patient that is brought to a hospital emergency department, or like facility by paramedics, so that the hospitals/LHINS provide sufficient resources to complete the transfer of care within the following parameters:

   (a) That in 9 out of 10 transfer of care events, starting from the time that the paramedic arrives in the hospital emergency department with a patient of any CTAS level, until the hospitals accepts the full responsibility for the patient and the paramedics are able to retrieve their stretcher or any other like conveyance device, the hospital will ensure that the time interval will
be 15 minutes or less, and this interval will always be less than 30 minutes;

(b) That in all cases, the paramedic will provide to the receiving hospital staff pertinent patient information in writing and/or verbally to complete the transfer of care and that the hospital will ensure that the staff are available to receive the report during this interval.

9. Interview Sub-Committee Report 11-004 (Item 12.1)

(a) Citizen Appointments to the Food & Shelter Advisory Committee

That the following applicants be appointed to the Food & Shelter Advisory Committee for the 2010-2014 term of Council or until such time as successors are appointed by Council:

1. Thayra Marting
2. Maria Pelaez
3. Fernando Forero
4. Anne Wilson
5. Alexander Ramirez

FOR THE INFORMATION OF COUNCIL:

(a) CHANGES TO THE AGENDA (Item 1)

The Clerk advised of the following added delegation request:

Item 4.2 Representatives of the Ontario Homes for Special Needs Association (OHSNA) (John Iovio, Calvin Cain or Mike Power) to respond to the staff report respecting the Dom Hostels at a future meeting

The agenda for the June 8, 2011 Emergency & Community Services Committee meeting was approved, as amended.

(b) DECLARATIONS OF INTEREST (Item 2)

There were none declared.

(c) APPROVAL OF MINUTES OF PREVIOUS MEETING (Item 3)

The Minutes of the May 4, 2011 meeting were approved as presented.
(d) **DELEGATION REQUESTS**

The following delegation requests were approved:

(i) Nancy Kenny, to give a personal impact statement in regards to the Affordable Transit Pass Program (Item 4.1)

(ii) Representatives of the Ontario Homes for Special Needs Association (OHSNA) (John Iovio, Calvin Cain or Mike Power) to respond to the staff report respecting the Dom Hostels at a future meeting. (Added Item 4.2)

(e) **Sub-Committee/Volunteer Committee Minutes (FOR INFORMATION ONLY) (Item 5.1)**

The following Volunteer Committee Minutes were received:

(i) Seniors Advisory Committee Minutes, January 7, 2011
(ii) Seniors Advisory Committee Minutes, February 4, 2011

(f) **Rental Fees for the Use of the Ancaster Lion’s Outdoor Pool Building on Jerseyville Road (CS11039) (Ward 12) (Item 8.2)**

Committee amended subsection (a) of the staff recommendation by deleting it in its entirety and replacing it with the wording as outlined in Item 4 of this Report.

(g) **Hamilton Farmers’ Market Transition Sub-Committee Report 11-003 (Added Item 8.3)**

Recommendation 2 of the Hamilton Farmers’ Market Transition Sub-Committee Report 11-003 respecting the Sub-Committee’s Terms of Reference was amended by adding the following new subsection (a):

(a) *That the Hamilton Farmers’ Market Transition Sub-Committee be renamed the “Hamilton Farmers’ Market Sub-Committee”*

and by re-lettering the subsequent sub-sections accordingly.

The amendment CARRIED and the Report, as amended, was approved.
(h) Transfer of Care Paramedic Service – Hospital Acceptance of Patient Responsibility Regulation (Item 9.1)

Committee amended the motion by:

(i) Deleting the words “to ensure” at the end of the fourth paragraph and inserting the words “so that the hospitals/LHINS provide sufficient resources to complete the transfer of care within the following parameters” therein, and;

(ii) By adding the words “the hospital will ensure that” after the word device in subsection (a), and;

(iii) By adding the words “and that the hospital will ensure that the staff are available to receive the report during this interval” at the end of subsection (b).

The amendment CARRIED and the Main Motion as amended CARRIED.

(i) GENERAL INFORMATION/OTHER BUSINESS

Outstanding Business List (Item 11.1)

(i) Proposed New Due Dates:

The due dates of the following Outstanding Business List Items were changed as outlined below:

1. Item “K”, City of Hamilton Domiciliary Hostel Program Review
   Current Due Date: May 18, 2011
   Proposed New Due Date: June 22, 2011

2. Item “L”, Sports Field Management Strategy
   Current Due Date: June 8, 2011
   Proposed New Due Date: June 22, 2011

3. Item “S”, Volunteer usage of outdoor rinks to play ice hockey outlining the benefits to this usage as well as alternatives
   Current Due Date: May 18, 2011
   Proposed New Due Date: June 22, 2011

(ii) Completed – remove from list:

The following Outstanding Business List Item was identified as completed and deleted from the List:

Council – June 15, 2011
1. Item "R", Rental Fees for the use of the Lion’s Outdoor Pool Building on Jerseyville Road” (See Item 4)

(j) PRIVATE AND CONFIDENTIAL

The following Item was approved in Open Session:

(i) Interview Sub-Committee Report 11-004 (Appointments to various Volunteer Committees) (Item 12.1)

(k) ADJOURNMENT

There being no further business, the Emergency & Community Services Committee meeting adjourned at 2:14 p.m.

Respectfully submitted,

Councillor S. Merulla, Chair
Emergency & Community Services Committee

Ida Bedioui
Legislative Assistant
June 8, 2011
HAMILTON FARMERS’ MARKET SUB-COMMITTEE

Terms of Reference

**Mandate**
- To review and reconsider decisions made by the Market Supervisor to terminate the contract of a stallholder or reject a person’s application for a stall when requested by the stallholder or person as required by By-Law No. 10-209.

**Scope and Purpose**
- To fulfill mandate as established under Hamilton By-Law No. 10-209 to:
  - Hear appeals regarding termination of stallholder contracts by the Market Supervisor;
  - Hear appeals regarding rejections of applications by the Market Supervisor;
  - Affirm, overturn, or provide other direction on Market Supervisor decisions related to termination of stallholder contracts and rejection of applications.
- To approve and recommend updates to the Hamilton Farmers’ Market By-Law as may be required from time-to-time.

**Membership**
- Three to five Members of Council

**Chair & Vice Chair**
- To be selected from the appointed members

**Voting & Quorum**
- A majority means that more than half of the Sub-committee members are present and voting.
- Quorum for purposes of voting shall be more than 50% of the appointed members

**Staff Support**
- Director of Culture or Designate
- Market Supervisor
- Staff Representative from Legal Services Division

**Meetings**
- Meetings shall be held as required

**Reporting**
- The Sub-committee is accountable to Hamilton City Council through the Emergency and Community Services Committee.
## Recommended Response Time Targets

<table>
<thead>
<tr>
<th>Type of Call</th>
<th>2012 Response Time Targets (from EMS notified of the call to arrival at site)</th>
<th>2012 Recommended City of Hamilton Benchmark %</th>
<th>2010 Results % of Cases the Proposed Target Time was Achieved</th>
<th>2010 No. of calls</th>
</tr>
</thead>
<tbody>
<tr>
<td>Sudden Cardiac Arrest (SCA)</td>
<td>Defibrillator Response Six (6) minutes or less Set by the MOHLTC</td>
<td>65%</td>
<td>65.9 % within 6m</td>
<td>225</td>
</tr>
<tr>
<td>CTAS* 1 (other than SCA)</td>
<td>Paramedic Response 8 mins or less Set by the MOHLTC</td>
<td>75% or better</td>
<td>88.3% within 8m</td>
<td>539</td>
</tr>
<tr>
<td>i.e. major shock</td>
<td></td>
<td></td>
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<td></td>
</tr>
<tr>
<td>CTAS 2 (emergent care)</td>
<td>Paramedic Response 10 mins or less Set by the CoH</td>
<td>75% or better</td>
<td>86.4% within 10m</td>
<td>10,898</td>
</tr>
<tr>
<td>i.e. chest pain</td>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>CTAS 3 (urgent care)</td>
<td>Paramedic Response 15 mins or less Set by the CoH</td>
<td>75% or better</td>
<td>92.5% within 15m</td>
<td>15,594</td>
</tr>
<tr>
<td>i.e. mild asthma</td>
<td></td>
<td></td>
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</tr>
<tr>
<td>CTAS 4 (less urgent care)</td>
<td>Paramedic Response 30 mins or less Set by the CoH</td>
<td>75% or better</td>
<td>99.7% within 30m</td>
<td>6,697</td>
</tr>
<tr>
<td>i.e. ear ache</td>
<td></td>
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<tr>
<td>CTAS 5 (non urgent care)</td>
<td>Paramedic Response 60 mins or less Set by the CoH</td>
<td>75% or better</td>
<td>99.7% within 60m</td>
<td>1,147</td>
</tr>
<tr>
<td>i.e. sore throat</td>
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